

# NDIS Fact Sheet: Support Coordination



## What is Support Coordination?

The **NDIS Price Guide** defines support coordination as:

Assistance to strengthen participant's abilities to connect to and coordinate informal, mainstream and funded supports in a complex service delivery environment. This includes resolving points of crisis, developing capacity and resilience in a participant's network and coordinating supports from a range of sources.

RIDBC provides this service to NDIS funded participants who have been **allocated a budget** for this support under 'Support Coordination' in their NDIS plan.



## How can RIDBC help me?



Find and engage service providers that can provide the best service to suit your needs



Connect with your local community and mainstream supports



Help you navigate your NDIS plan – from initial activation right through to your Plan Review



Increase your independence and capacity to make informed decisions



Build supports around you and your family to overcome challenges in accessing support

## How do I choose RIDBC to be my Support Coordination provider?

Once your NDIS plan is approved and you attain a copy with approved budget for Support Coordination, you can:



1

**Contact** your NDIS planner or LAC and nominate RIDBC as your chosen provider for this service. The NDIA will then make a referral to our service directly.



2

We will be in touch within 5 working days of the referral being made to arrange an initial meeting with you.



3

During the meeting, you will **sign** a service agreement and the NDIS Support Coordinator will walk through your NDIS plan with you to begin implementing your plan.

**For further information**

Contact our NDIS Client Advocacy Coordinator  
on **(02) 9872 0919** or **supportcoordination@ridbc.org.au**